C.A.R.E. Training

Collaborate Assess Respond Emerge

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CODENITY
Code Compliance & Emergency/Safety Consulting

C.A.R.E. Training

Codenity has developed a reality-based training program that combines healthcare and law enforcement approaches to workplace violence. By combining healthcare experience and police tactical experience, the C.A.R.E. Training program delivers practical skills that can be applied in the healthcare setting to promote safety for patients, visitors, and staff. By reducing risk, we reduce anxiety. Training for high-risk, low frequency events cannot be addressed effectively with an online program. In the C.A.R.E. Training program, participants learn tactical skills and apply them the same day in break-out groups and perform those skills in a scenario-based event.

Healthcare employees are **16 times** more likely to be exposed to workplace violence than any other profession.

30% of nurses report a workplace violence event.

The U.S. Bureau of Labor and Statistics reported a **110% rise** of private sector hospitals experiencing workplace violence.

Why C.A.R.E. Training is Vital

Knowledge and training are essential for front line employees – people do not rise to the occasion – they sink to their level of training. C.A.R.E. Training provides the catalyst for your employees to continue their education in workplace violence and train everyone else on their team. The program is aimed at reducing risk and anxiety by empowering employees to act during violent occurrences. The goal is to create a culture of safety in the healthcare environment. Security is everyone's responsibility and investing in employee and patient safety not only meets the requirements for OSHA, Joint Commission, CMS, and other accreditation organizations, *it's simply the right thing to do.*

Skills Acquired in C.A.R.E. Training

The C.A.R.E. Training program provides your employees with a solid foundation to address workplace violence, domestic violence, and active violence within the healthcare setting. Employees are placed in controlled situations to understand the physiology of the human body and mind during emergency situations.

Our passionate subject matter experts created this industry leading program to address workplace violence; empowering your employees to survive these critical encounters, while saving the lives of your patients, visitors, and staff.

C.A.R.E. Training Tactics

- De-escalation skills
- Workplace violence prevention programs
- Cost/Liability of Workplace Violence -what happens without training
- Data collection process that leads to solutions
- Customer Service programs – how to be successful
- Education/Training – how to know if its working
- Defensive Tactics for personal safety
- Understanding Law Enforcements response to healthcare
- Creating a collaborative approach with Law Enforcement
- Domestic Violence in the workplace – Response plans
- Situational awareness and environmental design that promotes safety
- Workplace design – removing potential weapons
- Lockdown policy and lockdown failure plans
- Active Shooter Plans for healthcare - participation in actual scenario drills to improve response

What Attendees are Saying

- *"I was blown away by the safety presentation. The leadership team went above and beyond regarding meeting the employees' needs and concerns with safety in the workplace. Amazing job, I've been telling everyone about it since that day!"*

- *"I was skeptical of the long time frame, but the presentation was excellent! Instead of just lecturing, showing techniques to handle escalating situations was great."*

- *"The speakers were excellent! The presentation was the best I have seen in a retreat so far!"*

- *"This was a great learning experience. All three speakers were very clear, thorough and passionate about what they are presenting."*

- *"I've been an RN for 35 years, this is one of the best trainings I've ever been to!"*

- *"Keep teaching this across the nation!"*

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